



NBSurvey Report for:

Vasectomy Survey

Organisation: Pulborough Medical Group
Created: 11/03/2014

Period: 01/04/2013 to 07/03/2014

	Responses
PMG Minor Ops Portal	18
Total	18





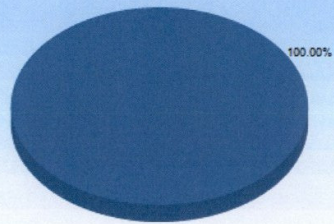
Introduction

This report provides the results for the Vasectomy Survey.

The report does not grade, rate or benchmark the performance of the Service. The information provided in this report displays the feedback in a tabular and graphical format. The results for each question asked are contained within this report.

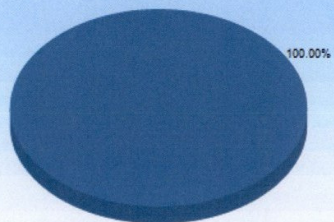
3: Do you feel you were given adequate post-operative information in the leaflet sent to you?

■ 1: Yes 18 100.00%
Total: 18 100.00%



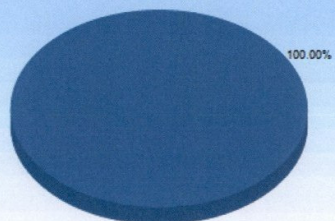
4: Did you find the discussion before the operation with the doctor/nurse helpful?

■ 1: Yes 18 100.00%
Total: 18 100.00%



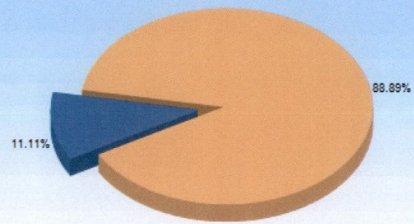
5: Did you feel comfortable having this procedure done at the surgery?

■ 1: Yes 18 100.00%
Total: 18 100.00%



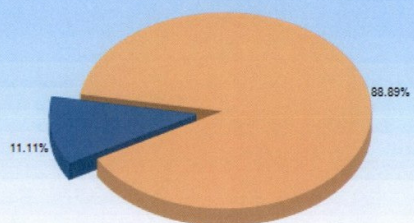
6: How do you rate the premises and facilities present for today's operation?

■ 2.00: Good	2	11.11%
■ 3.00: Excellent	16	88.89%
Total:	18	100.00%



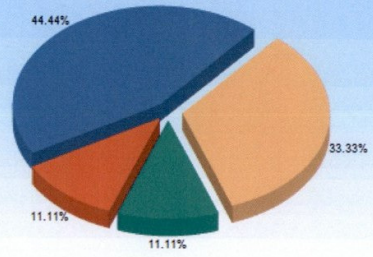
7: How did you rate the doctor's manner and communication during the operation?

2.00: Good	2	11.11%
3.00: Excellent	16	88.89%
Total:	18	100.00%



8: Please rate any pain you felt during the operation.

0.00: 0 (None)	8	44.44%
1.00: 1	6	33.33%
2.00: 2	2	11.11%
3.00: 3	2	11.11%
Total:	18	100.00%



9: How was the operation in relation to how you expected it to be?

very smooth second jab painful but you cant expect a pain free experience	Much better than i thought. I have had a worse time at the dentist.	Exactly as I expected
much easier	the same	As quick as I hoped with the minimum of pain, and good supportive nurses around to distract me.
Much better than expected.	I was pretty scared!! I didn't feel any pain at all and the staff were extremely kind, relaxed and chatty which helped settle me.	it was exactly as I'd expected. as far as pain goes, there was a slight sting of the local and a mild dull ache as the vas was cut, but otherwise pain free. the team were extremely well practised and slick; I felt safe and secure throughout
everything went acording to the description provided dfv	As the doctor had described, slightly uncomfortable it was how it was explained to me so fully aware and understanding of all that was going to happen	Very easy and quick. much much better! as i was not being a big brave boy this morning. but i'm very pleased to say it went well.
it was alot less painful than i thought it would be	Quicker, simpler and less painful than I had expected	

10: What was your overall impression of having your vasectomy here at the surgery?

Excellent. Great facilities, staff and information, and overall more than happy with my experience. Thank you all very much.	i was very impressed nurse was lovely and chatty as were the doctors.	very good
excellent information and guidance right up to the operation,,great team and service I am very happy with the service and treatment	Excellent very good. Being a veterinary surgeon, I have a reasonable knowledge of surgical expectations form a vicarious point of view - the procedure today was convenient (easily arranged and minimal travel), very efficiently performed and comfortable.	it was fine, and better than going o a general hospital I was very impressed by the whole process. I felt that I was given relevant information and the doctor was very considerate, profeessional and gentle!
would recommend	It was as good as it could be for a place carrying out minor surgery.	good
a great experience	Fantastic - I love this surgery - it proves what a bit of private governance does to improve the NHS	Very pleased i had it here i was very nervous about having it done but the exellent surgical team put me at ease and Doctor Mitchell was exellent.
Very convenient and far better than going to hospital and exposing myself to further complications i.e novo etc and no doubt delays. Always pleased when procedures are undertaken on time and promptly		